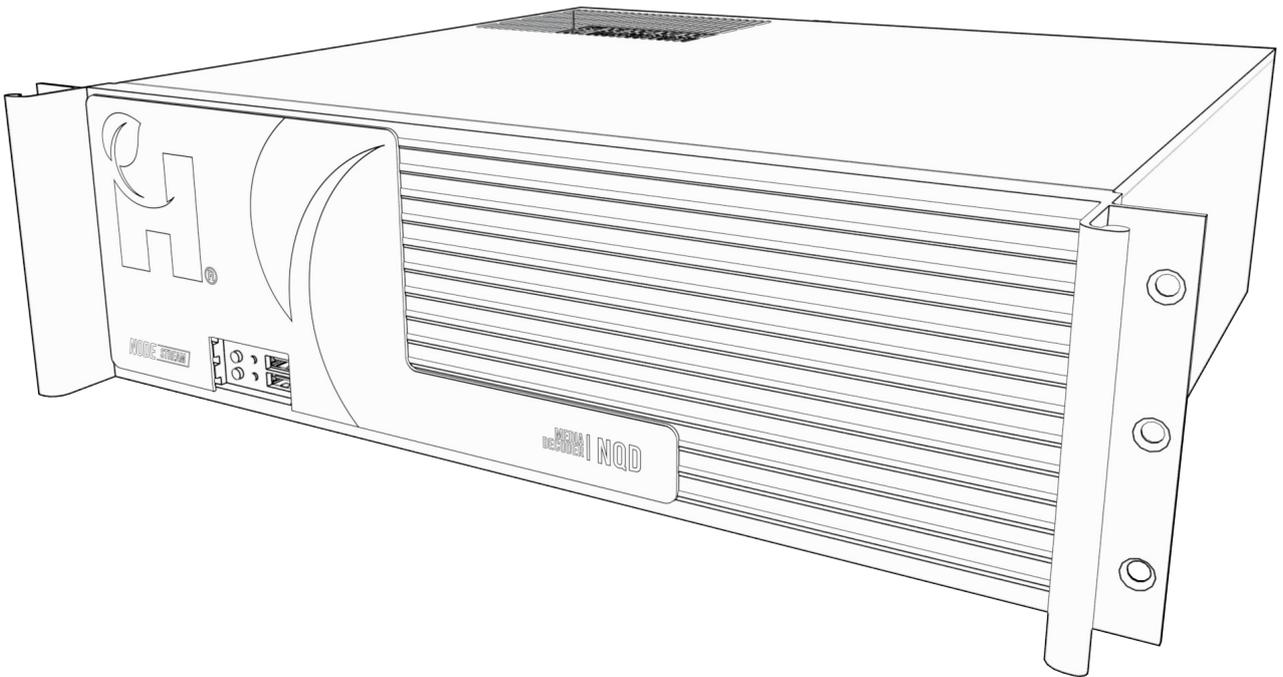


MEDIA DECODER | NQD

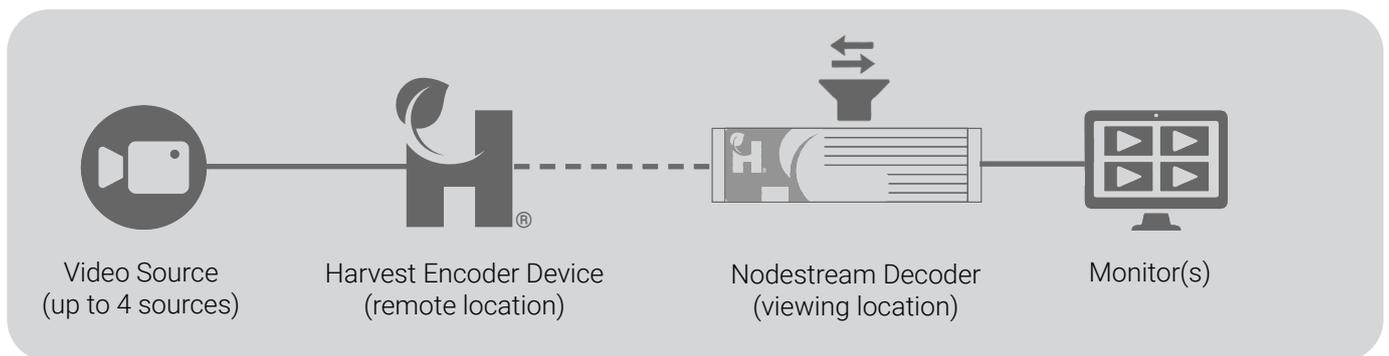
Quick Start Guide



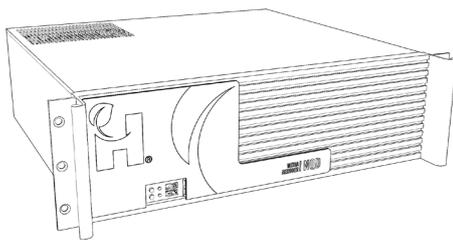
Welcome to the Nodestream Quad Decoder (NQD)

Please read these instructions carefully before using this product and save this quick start guide for future reference. See the User Manual for full details via the QR code on the back page.

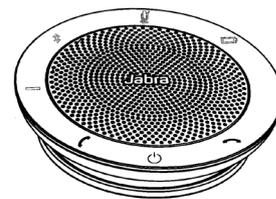
Video and two-way audio streaming solution



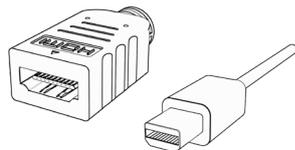
In the Box



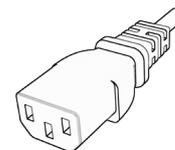
Nodestream Quad Decoder



USB speakerphone

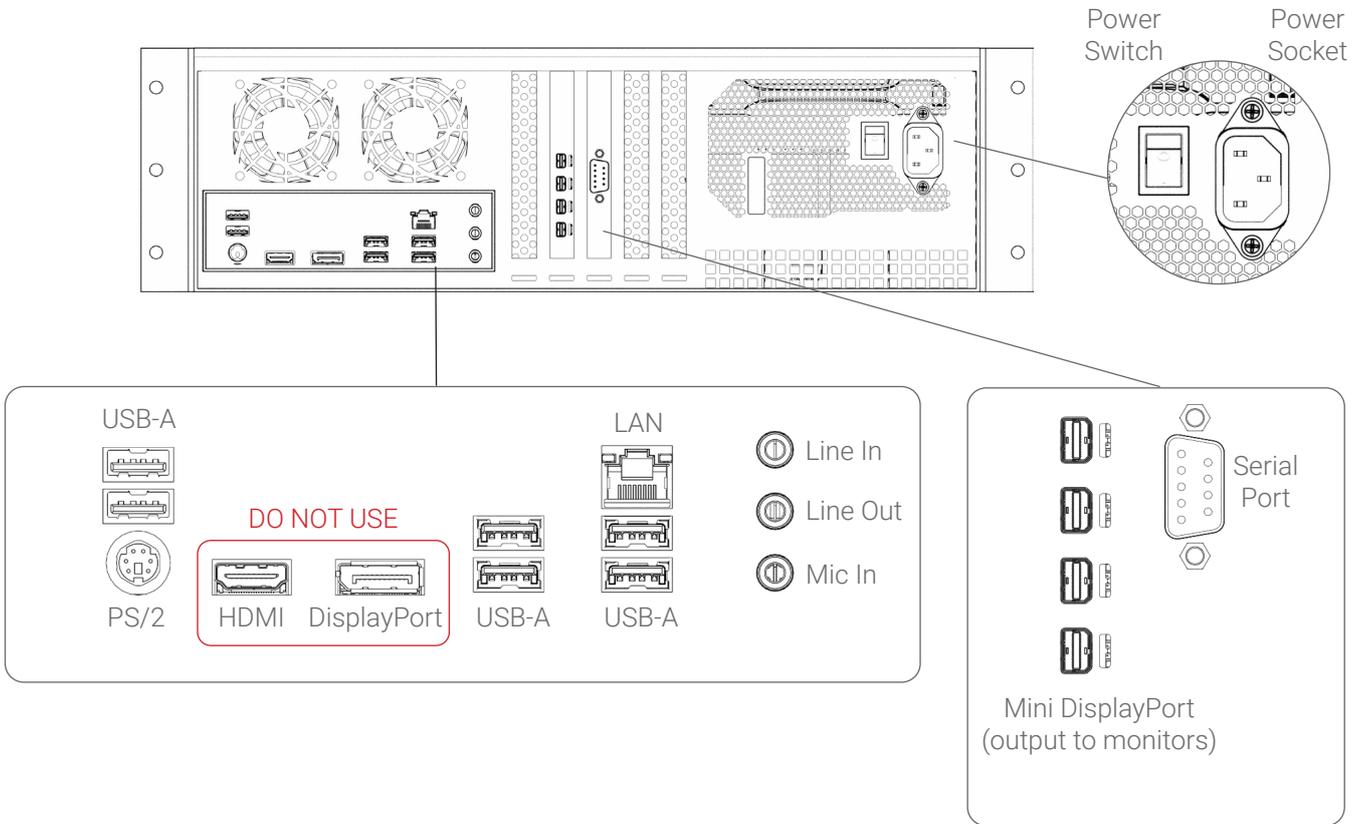


4 x mini Display Port
to HDMI adaptor



Power cable
(region specific)

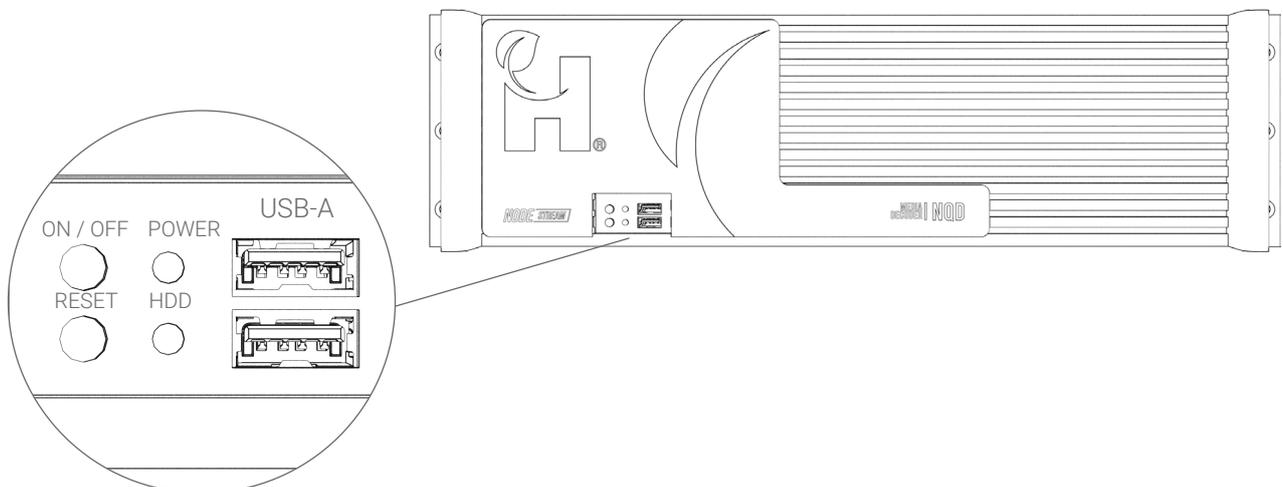
Rear Connections



IMPORTANT: 100-240VAC 47/63HZ only (UPS recommended).

Do not use the Display Port or HDMI for output to monitors. (Use the Mini-Display port only).

Front Connections

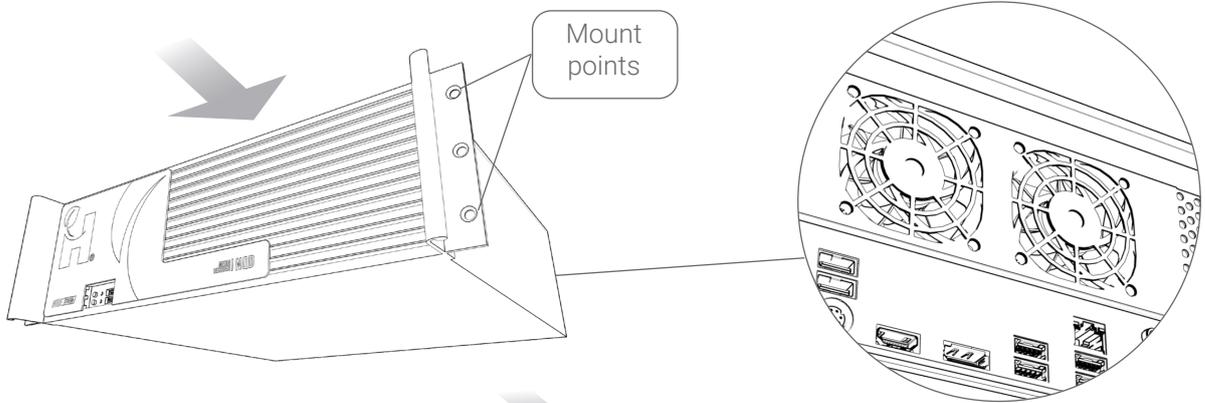


Installation

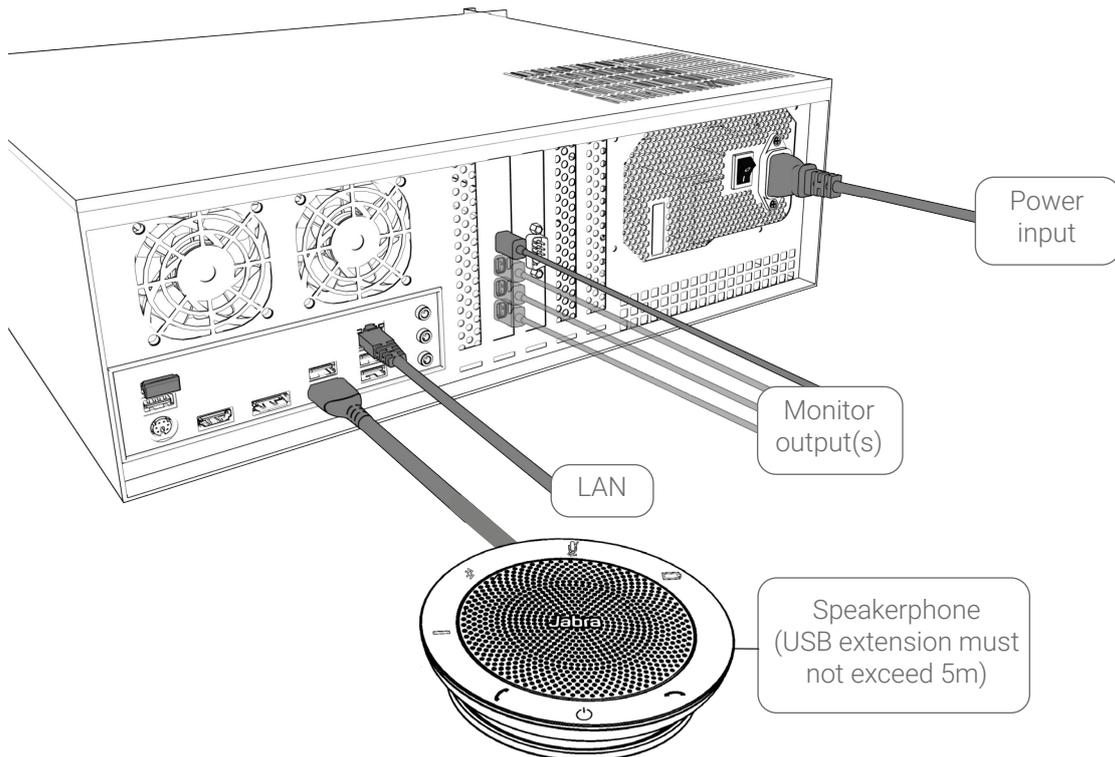


The NQD is designed to be mounted in a standard 19" Rack and occupies 3U of space

Install at 4 mount points



Connect devices as shown



Ensure there is adequate spacing around the NQD device for cooling. Cooling air travels in the direction as shown by the arrows.

No vertical loading on the NQD device.

Accessing Web UI

Initial network configuration is required via Web UI to set as DHCP or static

1. Open Web UI

Via a computer on the same network

Connect your device to your LAN and power it up

DHCP Enabled Network

From the web browser of a PC connected to the same LAN, navigate to:
device serial.local - e.g. *au2240nqdx1a012.local*, or the IP address of the device

Non DHCP Enabled Network

Configure the IPv4 network settings of a PC connected to the same LAN to:

IP	192.168.100.102
Subnet	255.255.255.252
Gateway	192.168.100.100

From a web browser, navigate to: 192.168.100.101



- Device will “fall back” to a static IP address when not connected to a DHCP enabled network - approximately 30 seconds after boot
- Due to the possibility of conflicting IP addresses, only 1 device can be configured at a time. Once configured, the device can remain connected

On the device

Connect the the device to your LAN, monitor, USB keyboard/mouse and power it up.
Wait for boot to complete, then press alt+F1

2. Login in to Web UI:
Default username = **admin** Default password = **admin**
3. Configure device network settings as provided by your Network Administrator
4. If required, enter your Enterprise Server ID & key on the “System” page
5. Once configuration is complete, your device will show online in the Harvest Control application



User Manual

Refer to the device User Manual for additional information.



Nodestream devices require specific firewall settings to be in place. Refer to the User Manual for further information



User Resources



Contact and Support
support@harvest-tech.com.au

Troubleshooting

Issue	Cause	Resolution
Device not powering	PSU switch set to off position AC not connected	Confirm AC connected and switch is in the on position
No display output	Video output device not connected or powered on	Confirm video output device connected and powered on
“Server connection error” displayed	Network not connected Network settings incorrect Firewall blocking comms	Check Ethernet cable plugged in Check network settings, contact your network Administrator to diagnose network issues Ensure firewall settings correct, see User Manual
Forgot login or network details	N/A	Factory reset to defaults On a connected keyboard, press ctrl+alt+r while the device is on

EU **REP** Harvest Technology Europe (colm.mulcahy@harvest-tech-europe.com ; +353 87 8126761)
Suite 4, Eden Gate Business Centre, Delgany, A63 WY44 Wicklow, Ireland

UK **REP** Dallas Allardice (dallas.allardice@harvest-tech.com.au ; +44 7921567416)
Overton Lodge, Methlick, Ellon, UK, AB41 7HT



Harvest Technology Pty Ltd
7 Turner Ave, Technology Park
Bentley WA 6102, Australia
harvest.technology

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