# AUDIO I NCM

# Quick Start Guide







## **Overview**

#### Welcome to the Nodestream Nodecom (NCM)

Please read these instructions carefully before using this product, and save this quick start guide for future use. See the User Manual for full details via the QR code on the back page.

#### Two-way audio streaming solution





## **Overview**

### Connections



Use only supplied or approved PSU and cable. Performance and operation may be affected when using alternatives.

Ensure adequate spacing to allow cooling air to travel through vents as shown by the arrows

#### **User Interface**



# **Operation**

#### Status LED



Power on (blue)

Network issue (red)



# AUDIO I NCM

## PTT (Push To Talk)



## VOL (Volume)



#### **Factory Reset**



# Configuration

### Accessing Web UI

Initial network configuration is required via Web UI to set as DHCP or static

1. Open Web UI

#### Via a computer on the same network

Connect your device to your LAN and power it up

#### **DHCP Enabled Network**

From the web browser of a PC connected to the same LAN, navigate to: *device serial*.local - e.g. au2240ncmx1a012.local, or the IP address of the device

#### Non DHCP Enabled Network -

Configure the IPv4 network settings of a PC connected to the same LAN to:

IP	192.168.100.102
Subnet	255.255.255.252
Gateway	192.168.100.100

From a web browser, navigate to: 192.168.100.101

Device will "fall back" to a static IP address when not connected to a DHCP enabled network - approximately 30 seconds after boot

- Due to the possibility of conflicting IP addresses, only 1 device can be configured at a time. Once configured, the device can remain connected
- 2. Login in to Web UI:

Default username = **admin** Default password = **admin** 

- 3. Configure device network settings as provided by your Network Administrator
- 4. If required, enter your Enterprise Server ID & key on the "System" page
- 5. Once configuration is complete, your device will show online in the Harvest Control application



#### **User Manual**

Refer to the device User Manual for additional information.



Nodestream devices require specific firewall settings to be in place. Refer to the User Manual for further information





#### Troubleshooting

Issue	Cause	Resolution
Device not powering	AC or DC not connected	Confirm PSU is plugged in and AC supply on
		Confirm USB-C cable is connected correctly
	Faulty or incompatible PSU	Test with alternative PSU
		If using an alternative PSU ensure it meets required specifications, see User Manual
Network issue (status LED red)	Network not connected or out of range	Check Ethernet cable or WiFi is connected Ensure antenna is correctly installed
	Network settings incorrect	Check network settings, contact your network administrator to diagnose network
	Firewall blocking comms	Ensure firewall settings correct, see User Manual
Forgot login or network details	N/A	Factory reset to defaults (see "Factory Reset" on page 4)

EU REP

Harvest Technology Europe (<u>colm.mulcahy@harvest-tech-europe.com</u>; +353 87 8126761) Suite 4, Eden Gate Business Centre, Delgany, A63 WY44 Wicklow, Ireland



Dallas Allardice (<u>dallas.allardice@harvest-tech.com.au</u>; +44 7921567416) Overton Lodge, Methlick, Ellon, UK, AB41 7HT



Harvest Technology Pty Ltd 7 Turner Ave, Technology Park Bentley WA 6102, Australia harvest.technology

All rights reserved. This document is the property of Harvest Technology Pty Ltd. No part of this publication may be reproduced, stored in a retrieval system or transmitted in any form or by any means, electronic, photocopy, recording or otherwise without the written consent of the CEO of Harvest Technology Pty Ltd.